Instructions to Secure Zoom Class Meetings

These instructions secure Zoom class meetings by limiting participants to people with CruzIDs (the UCSC domain).

1. Go to <u>ucsc.zoom.us</u> and sign into your UCSC Zoom account.



2. Click on Settings from the left-navigation menu.



3. In Settings, under the default tab for Meeting, scroll down to "Only authenticated users can join meetings".

| Only authenticated users can join meetings | |
|--|--|
| The participants need to authenticate prior to joining the | |
| meetings, hosts can choose one of the authentication | |
| methods when scheduling a meeting. | |

4. Use the toggle to turn this setting on. This will automatically be saved for you in Settings. After you do this, you will see "Meeting authentication options." Click on "Edit" to the right of "UCSC Domain" and make it the default. As the description details, turning on this setting will give you the *option* to choose an authentication setting. *It does not, by default, automatically change your existing meetings to only be available to authenticated users.* **Keep reading**.

Only authenticated users can join meetings



The participants need to authenticate prior to joining the meetings, hosts can choose one of the authentication methods when scheduling a meeting.

Meeting Authentication Options:

| Sign in to Zoom (Default) | Edit | Hide in the Selection |
|---------------------------|------|-----------------------|
| UCSC Domain | Edit | Hide in the Selection |

SCHEDULING ZOOM CLASS SESSIONS IN CANVAS (steps 5-9); If you schedule Zoom class sessions directly in ucsc.zoom.us, go to step 10. If you schedule sessions through the plug-in within your UCSC calendar, schedule the meeting and then proceed to step 10. If you are EDITING an EXISTING MEETING, go to step 11.

- 5. Log into your course.
- 6. Choose Zoom from the left-navigation tab (if you haven't already added Zoom, <u>see the</u> <u>instructions in this document</u>)



7. In the upper right, Click Schedule a New Meeting

| ZOOM Your current Time Zone is (| GMT-07:00) Pacific Time | (US and Canada). 🖉 | | | |
|-------------------------------------|-------------------------|-----------------------|---------------------|------------------------|---------|
| | | All My Zoom | Meetings/Recordings | Schedule a New Meeting | : |
| Upcoming Meetings | Previous Meetings | Personal Meeting Room | Cloud Recordings | Learn how to use | ≠Zoom 良 |

Show my course meetings only

- 8. Schedule the meeting with all of the settings and options you would typically use.
 - a. IMPORTANT NOTE: By default, Zoom allows participants to join meetings by Telephone or Computer Audio. The option for participants to call into a meeting lacks the security that you would otherwise have when participants join by Computer Audio. To avoid disruptions, we recommend that you select "Computer Audio", eliminating the possibility of anonymous participants joining by telephone. Students will still be able to use their smart devices to join class sessions, but they will have to do so via "Computer Audio".

| Audio | Telephone | Computer Audio | O Both | |
|-------|-----------|----------------|--------|--|
| | | | | |

9. Save the meeting. The meeting is now scheduled, *but it is not yet limited to authenticated users*. **Keep reading**.

| ative Hosts | Example: john@company.com, peter@school.edu | |
|-------------|---|--|
| | চি Save Cancel | |

- 10. This is the critical next stage where you limit access to authenticated users. Return to <u>ucsc.zoom.us</u> and log in.
- 11. From <u>ucsc.zoom.us</u>, select Meetings from the left navigation menu.

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| Profile | |
|---------------------------|--|
| Meetings | |
| Webinars | |
| Personal Audio Conference | |
| Recordings | |
| Settings | |
| Account Profile | |
| Reports | |

12. The meeting you scheduled in Canvas is now listed under the tab for Upcoming Meetings.

| Today | ONLY A TEST | 239-472-703 | Start | Delete |
|----------|-------------|-------------|-------|--------|
| 11:00 AM | | | | |

- 13. Click on the meeting name. (e.g., In screenshot above, you would click on the blue text that reads "ONLY A TEST".)
- 14. Once you have clicked on the meeting, scroll down to the button for Edit this Meeting. If you have a recurring meeting, you should edit all occurences.

| Delete this Meeting | Save as a Meeting Template | leeting Start this Meeting |
|---------------------|---|----------------------------|
| | \times Record the meeting automatically on the local computer | |
| | imes Only authenticated users can join | |
| | imes Enable waiting room | |
| | imes Mute participants upon entry 🚺 | |
| Meeting Options | Enable join before host | |

15. Now that you are editing the meeting, scroll down to Meeting Options and select the checkbox for "Only authenticated users can join meetings".

| Meeting Options | Enable join before host |
|-----------------|--|
| | Mute participants upon entry |
| | Enable waiting room |
| | Only authenticated users can join UCSC Domain |
| | ucsc.edu <u>Edit</u> |
| | Breakout Room pre-assign |
| | Record the meeting automatically on the local computer |

- 16. Upon selecting "Only authenticated users can join meetings", a dropdown menu appears (screenshot above). Make sure that "UCSC Domain" is selected in the menu.
- 17. Scroll to the bottom of the menu and click Save.

| Save | Cancel |
|------|--------|

Known consequences from following these instructions:

 Students or any other class session participants will no longer be able to join by calling in (see step 8a); they will still be able to join via smart devices with wifi or cellular data (for the latter, <u>cellular data</u> rates may apply). Suggested action: communicate with your students to ask if any of them would be unable to join class meetings using WiFi. To provide equal opportunity, record all synchronous class sessions and post them to Google Drive, then linking them to your course in Canvas.

- Invited guest speakers *who do not have* a CruzID will not be able to access the Zoom class meeting. **Suggested action**: 1) Request a <u>CruzID sundry account</u> well in advance of the meeting. Or, 2) Remove authentication for the particular class session.
- Participants using departmental or divisional domains, such as "@soe.ucsc.edu", will not be able to join meetings. **Suggested action**: join meetings using your CruzID.